



A year of media interest

National Funeral Directors Assoc.



- 64 individual companies
- 103 trading names
- 180 odd locations around Australia
- 1 vote one value
- Focus is small independent operators
- Large Corporate Members can with dozens of trading names across multiple states still only get 1 vote

Media Storms





Lisa quits the Today Show - Under
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NEWS

Queensland funeral industry remains under a dark cloud

by Peter Carruthers, and Zarisha Bradley

18th Jan 2018 8:37 AM

 85   1

A PROSERPINE-based funeral director's campaign to expose the failings of the Queensland funeral industry gained creditability last week after an investigation was launched into a coffin switch in Rockhampton.

Still his scathing condemnation of human remains transport systems, the awarding of state coroner contracts and calls for a shake up of the industry have so far gone unheeded.

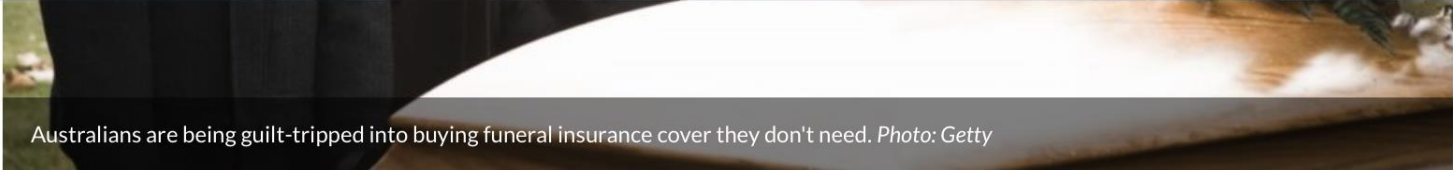
.Royal Commission




THE **NEWDAILY**

Now reading:
The funeral insurance rip-off hurting Austral...

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Australians are being guilt-tripped into buying funeral insurance cover they don't need. Photo: Getty





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Australians have been warned against paying expensive, ongoing funeral insurance premiums until the day they die only to be ripped off with comparatively “negligible” payouts.

Funeral insurance companies are “guilt-tripping” consumers into spending their hard-earned savings on premiums which often exceed any eventual benefit, according to experts.

Insurance expert Allan Manning told *The New Daily* that funeral insurance is an unnecessary investment.

“It’s of little or no value,” he said.

4 Corners



YouTube^{AU}



After Death: Behind the scenes of Australia's funeral industry | Four Corners

35,444 views • Sep 23, 2019

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Submissions



- If every state starts down its own regulations path, there will be a huge mess.
- The industry needs to set and accept some standards and codes nationwide that would meet self-regulatory needs.
- The rule that all government contractors need to meet the standards of one of the professional associations before bidding for contracts is a good starting point.

Meeting of Funeral & Cemetery Associations

- Since 2017 Expo, regular meetings between ACCA, AFDA, FDA, NFDA.
- (Please note – INFORMAL discussion. Consensus only. No obligation!)
- 3 simple starting points:
 - 1. Presidents will try to consult over common ground on media issues and see if group statements from whole MFCA are possible.
 - 2. Associations will promote education & training across the industry as a basis to argue for professional standards that governments can accept.
 - 3. Associations will share educational resources where possible.

Common goals



- Ethical Standards
 - guidelines that are acceptable to all
- Physical Standards
 - inspections by Independent exterior assessor
- Regulatory Standards
 - acceptance of these minimum standards for awarding contracts by government departments, coroners courts, hospitals, palliative centres, and nursing homes