

17 March 2020

Subject: COVID-19 Update

I hope that you are all well and managing to deal with the challenges that we are all facing around the COVID-19 virus. As a valued customer, I wanted to give you an update on our position.

Arrow Bronze are presently maintaining our manufacturing operations and supply as normal. I want to assure you that we remain focused on minimizing any disruption to our business, employees, community and therefore importantly the supply chain to you.

Arrow Bronze monitor the situation thoroughly. Our management and teams meet daily to review, and to re-evaluate our response to the ever-changing circumstances we all find ourselves in. We are taking all precautions necessary to protect and help our employees which include: - continual updates and feedback on concerns, precautionary personal hygiene, factory and office cleaning practices. In addition, establishing care programs for our employee's children were required in the event of any disruption within their family units.

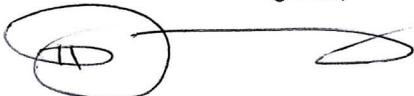
As a team we have established a set of guiding arrangements and values to try and make sure that we work our way through this crisis together with our customers and employees in order to maintain a healthy workforce and supply chain:

- We are committed to the health and well-being of our employees, customers and the communities in which we operate. We recognize the importance of taking appropriate actions, precautions and communicating regularly with our employees and customers.
- We will ensure that workplace practices are consistent with local requirements and government regulations.
- We will maintain the Company's business and are committed to serving our customers with determination, quality products and delivery, within this turbulent and dynamic environment.
- We will minimise any travel required by our people. We have done this by placing a moratorium on all international travel and will only travel domestically if it is urgently required.
- We have adopted pathways and systems, if required, for our employees who may have to work from home, so that we can maintain our supply chain and to look after our employees.
- Our Company has put other methods into place like conference calls and video conferencing, if we are required to conduct meetings and training sessions with you and our employees.

I would like to apologise in advance if the travel arrangements create any problems in the way in which we serve you.

We are here for you and willing to help. We value the relationships we have with you. Please reach out if we can help in any way.

Best wishes and regards,



Hymie Jechilevsky
Managing Director