



AUSTRALASIAN  
CEMETERIES & CREMATORIA  
ASSOCIATION



AUSTRALASIAN CEMETERIES  
& CREMATORIA ASSOCIATION

**ANNUAL CONFERENCE**

**BRISBANE**

7 - 10 OCTOBER 2018

**STAY CONNECTED**

CONFERENCE PROGRAM &  
REGISTRATION BROCHURE

**STAY CONNECTED**



[www.accaweb.com.au](http://www.accaweb.com.au)

Principal Conference Sponsor



## Annual ACCA Conference

7 - 10 OCTOBER 2018  
Brisbane Airport Conference Centre  
Queensland, Australia

### PRESIDENT'S INVITATION

ACCA President, Darryl Thomas OAM

#### STAY CONNECTED *with* ACCA

The 2018 Annual ACCA Conference is taking place in the highly regarded Brisbane Airport Conference Centre, which is conveniently located in the heart of the airport precinct. This modern events centre will be certain to enhance the conference experience.

#### ACCA - Who Are We?

The Australasian Cemeteries & Crematoria Association (ACCA) is a non-profit professional organisation that exists to provide leadership, professional services and development, communication and networking platforms to the cemetery and crematorium industry. One of our goals is to foster the development of the industry on a sound ethical and professional basis. As the industry grows, our commitment to members also grows - to increase public awareness, remain up to date with relevant trends, stimulate professional growth, and provide dynamic events and education.

#### Why Invest in the Annual ACCA Conference?

Training, development and investing in your people is a key strategy to achieve business success. The Annual ACCA Conference is about providing a positive culture, meaningful recognition and opportunities to develop and grow personally and professionally. The Annual ACCA Conference is a way to retain and promote great people and to invest in their development is paramount. This is an opportunity to immerse your team in our culture, for them to see they are part of a national brand that has incredible opportunities for their career and to allow you to reward and recognise them. Most importantly, it should inspire them to deliver outstanding performance every day.

This year's Conference theme is **STAY CONNECTED**. We will focus on making new connections with clients and local communities, and strengthen existing ones. We will invigorate and expand the aspects of your current work patterns that have brought you to where you are today, and enable you to establish greater connection to your communities, to better understand the disruption impacting our industry, and to learn new ways of delivering valuable services to your customers.

#### The 2018 Annual ACCA Conference

Conference Registration will take place on Sunday, with the official opening of the Conference on Monday morning. This will begin with the launch of the trade show, followed by a day of industry based education and idea sharing - ending the day with the Conference Dinner sponsored by ARROW BRONZE.

Tuesday will begin with a *Women in Cemeteries Networking Breakfast* to bring together women from all walks of life who work in this deeply rewarding, yet challenging industry. The day then follows with a full day of educational and business sessions. In the evening, delegates will enjoy a relaxed cocktail function at the on-site Sky Lounge.

On Wednesday, delegates will depart by bus for the ACCA Cemetery & Crematorium Tour which will provide an exploratory tour of three Brisbane sites.

We hope you will join us on this memorable journey. The Annual ACCA Conference is the platform for our industry. Join us in Brisbane and STAY CONNECTED.

The Conference Registration Form is located at the end of this document and the ACCA office is ready to receive your completed registration form and also to take your call to answer any questions you might have.

**Darryl Thomas, OAM**  
ACCA President



# ACCA BOARD 2018

## Objects of Association



The Australasian Cemeteries & Crematoria Association (ACCA) is a non-profit professional organisation that exists to provide leadership, professional services and communication to the cemetery and crematorium industry. ACCA is financially supported by a strong membership from around Australia and overseas, with the Australian Members collectively representing over 85% of Australia's annual burials and cremations.

Founded in December 1985, ACCA seeks to explore and develop new areas of expertise within the cemetery and crematoria industry, and provides regular communication through a range of publications. "ACCA News" is the eminent cemetery and crematoria publication in Australasia. This quarterly magazine focuses on industry specific issues including technical; environmental; professional development; cultural; and industrial relations' topics. It is also a significant vehicle for industry networking and advertising, including classifieds, of products and services.

As an industry body, ACCA promotes and facilitates the professional development of ACCA Members including the establishment of comprehensive codes of practice, guidelines, training materials and research projects. ACCA also actively promotes the cemetery and crematoria industry to governments, related industries, other countries and the Australian public.

### Objects of Association

- To promote the maintenance, improvement and development of cemeteries / crematoria / memorial gardens; and to communicate the provision of these services to the community
- To provide a forum for the free exchange of information on all matters relating to cemeteries / crematoria / memorial gardens
- To provide a standard code of practice for burial and cremation, to be adopted by all members
- To recognise the historical aspect of cemeteries and encourage the formulation of responsible policies for their redevelopment and realisation of tourism / community potential
- To promote the development of administrative and technical proficiency and to provide training in any industry related matter
- To take all such legal action as seems necessary or feasible to protect the interests of members and controlling authorities in matters of common concern relating to the control and maintenance of cemeteries and crematoria. The ACCA Executive Committee currently comprises:



ACCA Board 2017-18

### President

**Darryl Thomas OAM**  
*Chief Executive Officer,*  
Geelong Cemeteries Trust, VIC

### Vice President

**Tania Howard**  
*Chief Executive Officer,*  
Centenary Memorial Gardens, QLD

### Executive Directors

**David Molloy**  
*Manager,*  
Nudgee Cemetery & Crematorium, QLD

**Lauren Hardgrove**  
*Director - Client Services,*  
Catholic Metropolitan Cemeteries Trust, NSW

**Ronald Bawden**  
*General Manager,*  
Payneham & Dudley Park Cemeteries Trust Inc, SA

**Lea-Ann McNeill**  
*Cemeteries & Crematoria Manager,*  
Brisbane City Council, QLD

### ACCA Secretariat

**Chris Harrington**  
*Chief Executive Officer*

**Luisa Natoli**  
*Events & Member Services Coordinator*

**Helena Hu**  
*Finance Officer*



## CONFERENCE PROGRAM

### CONFERENCE LOCATIONS: - Where You Need To Be.

**LAX:** Conference Sessions **JFK:** Trade Exhibition  
**Pre Function Space, Ground Floor:** Registration Desk  
**Heathrow:** Women in Cemeteries Networking Breakfast  
**Brisbane Airport Conference Centre, Dryandra Rd Brisbane QLD 4008**

### SUNDAY 7<sup>TH</sup> OCTOBER

2.00 - 5.00pm **Registration for Delegates and Exhibitors at the Brisbane Airport Conference Centre**  
**FREE EVENING**

### MONDAY 8<sup>TH</sup> OCTOBER

8.30 - 9.00am **TRADE EXHIBITION LAUNCH**

9.00 - 9.30am **Official Conference Opening and Welcome**

9.30 - 10.30am **Keynote Presentation 'Blind Passion'**  
Lorin Nicholson

10.30 - 10.45am **Corporate Sponsor Update**  
Arrow Bronze - Lyn Davis

10.45 - 11.15am **MORNING TEA AND TRADE EXHIBITION VIEWING**

11.15 - 12.15pm **The Future is Now: Trends and Impacts for the Industry**  
Mark Pesce

12.15 - 1.00pm **How to Disrupt a Market**  
Imogen Aitken, Inventium

1.00 - 1.15pm **Corporate Sponsor Update**  
Phoenix Foundry - Joe Campbell

1.15 - 2.15pm **LUNCH AND TRADE EXHIBITION VIEWING**

2.15 - 2.45pm **The Legal Status of Cremated Remains**  
Vera Visevic, Partner, Mills Oakley Lawyers

2.45 - 3.00pm **Hot Shot**

3.00 - 3.15pm **Corporate Sponsor Update**  
Facultative Technologies - Richard Harvey

3.15 - 3.45pm **AFTERNOON TEA AND TRADE EXHIBITION VIEWING**

3.45 - 4.15pm **Cremation of Radioactive Materials and Implants**  
Dr Stephen Carter, Medical Physicist, QLD Department of Health

4.15 - 4.45pm **Testing Outcomes of the Medtronic Micro Transcatheter Pacemaker**  
Amber O'Neill, Medtronic Australasia

4.45 - 5.00pm **Corporate Sponsor Update**  
Everlon - Rodney Claxton

5.00pm **CLOSE OF DAY 1**

6.00pm **Bus Departs Hotel for Brisbane City Hall**

6.30 - 7.00pm **Pre-Dinner Drinks**

7.00 - 10.00pm **ACCA Conference Dinner at Brisbane City Hall: "Great Gatsby Theme"**  
Sponsored by ARROW BRONZE  
**Return Buses Depart for Hotel - 10:00pm and 10:30pm**

# CONFERENCE PROGRAM



## TUESDAY 9<sup>TH</sup> OCTOBER

- 7.30 - 9.00am **Women in Cemeteries Networking Breakfast: Celebrating the Contribution of Women in Cemeteries**  
Dr Kirstin Ferguson  
(Registrations Essential - See Registration Form)
- 9.15 - 9.30am **Corporate Sponsor Update**  
OpusXenta - Tony Lorge
- 9.30 - 10.15am **Streaming into the Future**  
Alex Medcalf, Director NAOCA
- 10.15 - 10.30am **Corporate Sponsor Update**  
Russell Investments - Jodie Hampshire
- 10.30 - 11.00am **MORNING TEA AND TRADE EXHIBITION VIEWING**
- 11.00 - 11.45am **ACCA Memorialisation Project Update: Observations and Outcomes**  
Professor Samar Aoun, La Trobe University
- 11.45 - 12.30pm **Building Compassionate Communities**  
Dr John Rosenberg, QUT
- 12.30 - 12.45pm **Corporate Sponsor Update**  
OrthoMetals - Hidde Verberne
- 12.45 - 1.45pm **LUNCH AND TRADE EXHIBITION VIEWING**
- 1.45 - 2.00pm **Corporate Sponsor Update**  
Fu Shou Yuan International Group - Mr Wang Jisheng
- 2.00 - 2.45pm **An Architect's Vision: Embracing a Sensory Approach to Memorialisation and Places of Rest**  
Toby Wetherill, Director, Gardner Wetherill Associates
- 2.45 - 3.30pm **Dealing with the Media: Avenue of Opportunity or Weapon of Mass Disruption?**  
Michael Crutcher
- 3.30 - 4.30pm **AFTERNOON TEA AND TRADE EXHIBITION VIEWING**
- 4.30 - 5.00pm **ACCA 2018 AGM**
- 5.00pm **CLOSE OF DAY 2**
- 6.30 - 9.30pm **ACCA Networking Function**  
(Sky Lounge Rooftop Venue, ibis Brisbane Airport)



# CONFERENCE PROGRAM

## WEDNESDAY 10TH OCTOBER

### ACCA Cemetery & Crematorium Tour (Inc. Bus Transportation)

(Dress: For Being Outdoors)

9.00am	<b>Buses Depart for Mount Gravatt Cemetery and Crematorium</b>
9.30 - 11.00am	<p><b>Mount Gravatt Cemetery and Crematorium</b></p> <p>Our first stop on this cemetery tour takes us to this notable site, celebrating its 100th anniversary this year. First opened in 1918, and located within 197 acres of native bushland alongside the Toohey State Forest, the cemetery offers burials in lawn beam and monumental sites. The crematorium opened in 1999. The Mount Gravatt Cemetery and Crematorium takes pride in serving the needs of Brisbane's ethnic communities, with specialised religious and cultural sections including: Catholic, Chinese, Croatian, Jewish, Muslim, Russian, Serbian and Vietnamese.</p> <p>Delegates will gather into groups for better networking and experience a chapel and crematorium visit, including a presentation by Facultatieve Technologies around the recently installed FT 111 cremator. There will also be a memorial gardens tour and a tour of the grounds by bus. <a href="#">(Incl. Morning Tea)</a></p>
11.00am	<b>Buses Depart for Centenary Memorial Gardens</b>
11.30 - 1.30pm	<p><b>Centenary Memorial Gardens</b></p> <p>We then visit Centenary Memorial Gardens, established in 2001 Centenary Memorial Gardens is located on 40 acres of beautiful rolling countryside overlooking lakes and local wildlife. Our Federation chapel is at the centre-piece and takes in sweeping views across our landscaped grounds. CMG offers to families non denominational burials with a choice of lawn beams, Arbor lawn, Monumental lawn and Full Monumental burial options as well as a variety of cremation garden memorials. At CMG our emphasis is on honouring the life, love and legacy of loved ones, past and present. CMG is an extremely picturesque cemetery and crematorium, with an emphasis on horticulture and creating beautiful reflective space. <a href="#">(Incl. Lunch)</a></p>
1.30pm	<b>Buses Depart for Toowong Cemetery</b>
2.00 - 4.00pm	<p><b>Toowong Cemetery</b></p> <p>Officially opened in 1875, this is a heritage-listed cemetery and Brisbane icon, once having the distinction of being the city's main cemetery. Features include a number of cultural areas, historical trails and memorials. Community groups have been working with Brisbane City Council to maintain and improve the cemetery's condition and it's connection to the past. Delegates will experience a bus tour of the grounds and the new pedestrian ramp. <a href="#">(Incl. Refreshments)</a></p> <p><b>CLOSE OF CONFERENCE</b></p>
5.00pm	<p><b>Buses Return Delegates to Brisbane Airport Conference Centre/Hotel</b></p> <p>(A bus will depart at 3.45pm for delegates who need to meet airline/travel obligations).</p>

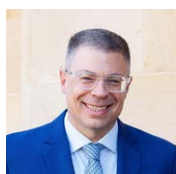
# CONFERENCE SPEAKERS

## 7 - 10 October 2018



**Lorin Nicholson,**  
**Keynote Speaker**  
**Blind Passion**

With a professional speaking career, delivering over 4,000 keynote addresses, to more than a million people around the globe, Lorin is arguably Australia's most prolific and distinguished motivational speaker. As a successful businessman, record breaking cyclist, award-winning musician, best-selling author, and Australian of the Year Nominee, he is a living example of how real success is achieved, at a personal, academic and corporate level. Lorin's long list of achievements are truly remarkable, however what makes his successes even more extraordinary is that he was born with Retinitis Pigmentosa and has been legally blind his entire life. Many agree that Lorin's enthusiasm and passion for life is both infectious and compelling, as his amazing music, profound insights and extraordinary life experiences, continue to inspire thousands with the optimism, determination and vision to succeed.



**Mark Pesce**  
**The Future is Now:**  
**Trends and Impacts for the Industry**

Mark Pesce is a futurist, inventor, writer, entrepreneur, educator and podcaster. In 1994 Mark co-invented VRML, a 3D interface to the Web.

Mark was a judge on the ABC's hit series The New Inventors, celebrating Australia's newest inventions, and writes an award-winning column for the global tech publication The Register.

Mark hosts two podcasts: This Week in Startups Australia - exploring tech startups; and The Next Billion Seconds - winner of the Best Technical and Scientific Podcast of 2018 - connecting the work of today's brightest thinkers with the world of tomorrow, and has written six books, including The Playful World, which used toys such as Furby and LEGO Mindstorms to illuminate the interactive world of the 21st century.

He has also founded graduate programs at both the University of Southern California and the Australian Film, Radio and Television School, holding appointments as Honorary Associate at the University of Sydney, and Honorary Adjunct at UTS.

Memory is changing. For the last decade everyone has carried a high-quality still and video camera with them everywhere and we all take hundreds to thousands of photos every year.

Memories of ourselves (selfies) and our friends (group selfies), the things we've done, the places we've been. Memory has become more tangible than ever before - even while it's become more digital.

Memory is changing, so Mark believes memorials will also change. The way we want to hold in mind those who have passed will be reflected through all of this new memory that they've collected - and that we've collected for them. There's not going to be any one right way to remember anyone - just as there isn't now - but the contents of memory, those have changed, and memorials will reflect our changes in our memories



**Imogen Aitken,**  
**Inventium**  
**How to Disrupt a Market**

Imogen's passion at Inventium is working with organisations to develop capability in actually delivering on innovation and opportunity. She has trained and mentored teams across a huge range of sectors, all over the world and is most satisfied by delivering sustainable programs that leave clients fully equipped to uncover and tackle rich innovation opportunities for themselves.

Imogen has a background in science communication and had her innovation epiphany during a stint working on a natural hazard warning system in the South Pacific. There she realised the importance of being truly customer led when designing new products and services - and she hasn't looked back ever since.

Many sectors and organisations talk about wanting to be 'disruptive' or to 'disrupt their market', but few actually have the know-how to do so. This highly interactive session will demystify how to identify disruption in our sector, what it means to be disruptive and, importantly, how to do it.

Imogen will provide attendees with a practical set of tools that have helped some of the world's leading organisations identify and lead disruption in their markets. Not only will people learn new tools, but they will also be put through their paces with live case studies during the session so that they can see the methodology in action straight away.





**Vera Visevic, Partner**  
**Mills Oakley Lawyers**  
 The Legal Status of Cremated Remains

Vera heads up the Not-for-Profit team at Mills Oakley. She practises in a range of sectors and industries including not-for-profit, property and commercial law. Acting for numerous charities, religious, community groups, professional associations and not-for-profit organisations, Vera has over 20 years' experience in the legal profession.

In the not-for-profit sector, Vera focuses on governance and fundraising issues, mergers and divisions, establishment of charitable trusts and funds, tax concessions and exemptions, social enterprises, and regularly advises on constitutions, structural advice and ATO endorsements.

Vera has extensive experience in the cemeteries and crematoria industry. This includes:

- Nine years service on the board governing the Catholic Metropolitan Cemeteries Trust
- Drafting Guide to the Cemeteries & Crematoria Act (NSW) 2013
- Drafting Cemeteries & Crematoria Legislative Guide 2016
- Advising various cemetery operators on legislation governing the industry across Australia

## CONFERENCE SPEAKERS 7 - 10 October 2018



**Dr Stephen Carter,**  
**Medical Physicist, QLD**  
**Department of Health**  
 Cremation of Radioactive  
Materials and Implants

Stephen is a Health and Medical Physicist and has worked in the Radiation Health Unit of Queensland Health for the past 25 years. His roles have changed over that time from operational work to providing advice and guidance on matters such as regulatory inspections and investigations, radiation safety and protection in health-care and industrial settings, health risk assessment, radiation monitoring, radioactive waste management, contaminated land, and emergency response.

In his presentation, Stephen will be covering the risks to cemetery and crematorium staff when handling the body or remains of persons who have recently been injected or implanted with radioisotopes as part of a diagnostic or therapeutic procedure. Including a discussion of: the properties of radioisotopes and radiation; the appropriateness of burial or cremation; exposure pathways and protective measures; radiation dose to workers.



**Amber O'Neill,**  
**Medtronic Australasia**  
 Testing Outcomes of the Medtronic  
Micro Transcatheter Pacemaker

Amber is the Education manager at Medtronic Australasia.

Amber obtained a Ba. App.Sc. Medical Biophysics and Instrumentation before becoming a qualified Cardiac Technologist, working in many public and private hospitals both here and abroad. With over 17 years' experience in the Cardiac Rhythm Management field as a board certified device specialist (IBHRE) and obtaining her Cert IV in Training and Education, Amber now specialises in Education at Medtronic, a medical device company. Current projects include the physician training and roll out of Micra Transcatheter Pacemaker, a revolutionary new miniaturised leadless pacemaker.

Amber will provide conference delegates with an overview of all of the testing and published data around cremating the miniaturised devices. ACCA has been at the forefront of driving the need to have these devices tested so that our industry can proceed with the safest and most effective way in terms of the treatment of such devices during the cremation process.



# CONFERENCE SPEAKERS

## 7 - 10 October 2018



### **Dr Kirstin Ferguson**

**Women in Cemeteries  
Networking Breakfast:  
Celebrating the Contribution  
of Women in Cemeteries**

Dr Kirstin Ferguson is one of Australia's most experienced company directors with 10 years experience on publicly listed, private company, and not-for-profit boards. Kirstin has been named by the Australian Financial Review as one of "Australia's 100 Women of Influence" and has received numerous awards during her career for leadership and governance. She is a member of national and international women's organisations including Chief Executive Women, Women Corporate Directors and the Women's Leadership Institute of Australia.

Dr Ferguson will discuss her own leadership journey, particularly in male dominated environments, and how she adapted her leadership to excel in those environments. She will share her thoughts on the importance of embracing change, which can often mean making courageous decisions that may go against the norm.

Kirstin will also share her beliefs about the power of personal leadership for every person in the room - and how regardless of their position title, they are all role models within their industry.

Dr Ferguson has a high profile social media presence and is the creator of the Walkley nominated #CelebratingWomen campaign. She is a regular commentator on leadership, corporate culture, diversity and inclusion, and is sure to provide an engaging experience at the Women In Cemeteries Networking Breakfast.



### **Alex Medcalf, Director NAOCA**

**Streaming into the Future**

Alex Medcalf joined the British Army at the age of 17 as a musician serving with the Band of the Corps of Royal Engineers and travelled extensively across Europe and North America before he was recommended for commission late in 2004, attending Royal Military Academy Sandhurst in 2005 and enjoyed a long military career. Alex left the British Army in early 2013 and took on the role of General Manager at Traditional Funerals.

Streaming funeral (burial/cremation/memorial) services from Cemetery/Crematorium chapels is the first stage of Alex's journey of integration for the funeral and cemeteries sector.

Alex will present to delegates on the benefits of streaming funeral and memorial services from our chapels, function, and reflection spaces. The connection that communities gain with the bereaved and how it assists the process of grieving, and also how we as cemeteries and crematoria can utilise these connections to assist communities to memorialise. Benefits such as Social, Educational, and also Commercial.



### **Professor Samar Aoun, La Trobe University**

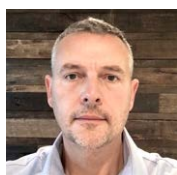
**ACCA Memorialisation Project Update:  
Observations and Outcomes**

Samar Aoun is Professor of Palliative Care at La Trobe University. Her research programs on supporting family caregivers at end of life and the public health approach to bereavement care have informed policy and practice at the national and international levels. Her more recent work on social models in bereavement support has provided empirical evidence to strengthen the Compassionate Communities movement before and after bereavement. She has led the Australian Bereavement Support Study in collaboration with funeral providers and co-authored the Commonwealth funded Systematic Review of the Literature into Complicated Grief. She is a member of the international collaborative on research in family caregiving at end of life, a member of an expert advisory group for the development of best practice guidelines in bereavement care in Europe and a member of the European Association for Palliative Care reference group on Public Health Palliative Care. Her community awards include the Centenary Medal from the Prime Minister of Australia in 2003 and the Paul Harris Fellow of Rotary International in 2008. Professor Aoun will provide an update on the conclusion of the ACCA Memorialisation Research Project and discuss some of the resultant findings and observations from the research, along with some of the proposed ways that ACCA and its members can use the findings to further educate their own staff and also their communities.



**Dr John Rosenberg,**  
**QUT**  
**Building Compassionate Communities**

There are many players in the field of dying, death, loss and grief, and in some ways, they operate separately from one another. Cemeteries and crematoria have always been places of memorialisation and remembrance in grieving communities, and there is increasing interest in thinking about their role in the broader context of the Compassionate Communities movement, where engagement with communities embraces more than the provision of services. How might cemeteries and crematoria become more engaged in local, grieving communities? Is it a matter of chance, or is there a way of building these connections that is sound and sustainable? In this presentation, partnership development methods will be explored as an approach to engaging with communities that is both robust and effective.



**Toby Wetherill, Director**  
**Gardner Wetherill Associates**  
**An Architect's Vision:**  
**Embracing a Sensory Approach to**  
**Memorialisation and Places of Rest**

Toby Wetherill is one of the founding directors (2003) of Gardner Wetherill and Associates. He is committed to delivering projects with a strong sense of place and a clear narrative which remain true to the core ideas and aspirations embedded in their foundation. The most fundamental aspect of this approach is the pursuit and delivery of excellent contemporary design and construction standards within a sustainable framework. The successful creation of buildings and spaces (and spaces between spaces) which are innovative, flexible, efficient, enjoyable and healthy to use.

## CONFERENCE SPEAKERS

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Toby will propose is that we, as providers of sacred and memorial environments, need to capture a variety of architectural responses to heighten one's sensory encounter with space. Embracing an understanding of how materials, aromatic memory and auditory stimuli and their arrangements impact occupants will go far in making your designs that much stronger and bring about greater value to the community's opportunity to memorialise in a holistic way.



**Michael Crutcher**  
**Dealing with the Media:**  
**Avenue of Opportunity or**  
**Weapon of Mass Disruption?**

Michael Crutcher is the General Manager - Communications for the Archdiocese of Brisbane.

Michael is also the founder and director of 55 comms which specialises in media strategy and crisis communications.

Michael was a journalist for almost 20 years. He was the editor of The Courier-Mail from 2010 to 2013 after stints as the newspaper's chief of staff, investigations editor and deputy editor.

In his presentation, Michael will advise delegates on some of the internal workings of journalism and the media, and how we can better prepare for interactions with media so that the resultant story is one that better reflects the position that we are trying to communicate and convey.

# SPONSOR UPDATES

## 7 - 10 October 2018



**Lyn Davis,**  
Arrow Bronze

**Platinum Sponsor**  
**Sponsor Update**



Lyn has over 40 years' experience in business management. For the last 21 years he has headed Matthews Bronze Australia with brand names Arrow, Morello and Ashcroft, manufacturing and supplying commemorative products, accessories and services to the memorialisation industry.

Lyn has ensured that Arrow Bronze remains as the leader in the rapid development of unique and innovative products and services to the industry that meet the needs of buyers and communities. Lyn has also overseen the building and commissioning of a new foundry with state of the art processing units ensuring the best quality and delivery performance. He has proudly championed automation and robotics to reduce OH&S risks and installed processes to reduce Arrow's environmental footprint.

Lyn enjoys personal relationships with the industry players and finding ways to help clients improve their sales and services in relation to memorialisation. He is a regular contributor to industry magazines with articles of interest and a strong supporter of ACCA and other industry organisations.



**Joe Campbell,**  
Phoenix Foundry

**Silver Sponsor**  
**Sponsor Update**



Joe Campbell has been employed by Phoenix since 1993 after completing a Sports Administration degree at the University of Canberra. During Joe's time at Phoenix he has held several positions including administration, customer service, regional sales manager, marketing manager and general manager. These varied positions have helped Joe to gain a vast understanding of the industry and in particular, the changing in memorial requirements and expectations by the end customer.



**Richard Harvey,**  
Facultatieve Technologies

**Silver Sponsor**  
**Sponsor Update**



Richard Harvey is a fully qualified mechanical engineer gaining experience throughout the world working on complex mechanical equipment.

Richard joined Facultatieve Technologies Ltd in 2010 as a project engineer working on projects worldwide including Australia, Canada, Europe and the UK. In 2016 he became the company's Group Project Manager managing all Facultatieve Technologies' projects worldwide.



**Rodney Claxton,**  
Everlon

**Bronze Sponsor**  
**Sponsor Update**



After growing up within a cemetery from the age of seven, Rodney entered the DeathCare industries in 1988 as a funeral director on Sydney's lower north shore. Over the coming years he witnessed the change of the funeral directing and cemeteries and crematoria industries from a cottage industry to the professional industry it is today, offering choice and options only limited to one's imagination and regulatory commitments. Rodney moved from the private sector (Funeral Directing) into local government managing a regional crematorium and three cemeteries for AlburyCity.

Rodney joined Everlon in 2010 as a Regional Manager and shortly after was promoted to the role of National Sales Manager, Rodney's vision for the need to supply fresh and modern memorialisation concepts that connect with the landscape and the inclusion of public artworks for the cemetery and crematoria sector has been extremely well received across the industry both within Australia and Internationally.

Rodney oversees Everlon's in-house Cemetery Design, Industrial Design and Graphic Design teams whilst working closely with clients to achieve the best possible project for their organisation.







## SPONSOR UPDATES

7 - 10 October 2018



**Tony Lorge,**  
OpusXenta

**Bronze Sponsor**  
**Sponsor Update**

OpusXenta

Tony Lorge is the CEO of OpusXenta. He is a seasoned executive with a proven track record of building high-performance organizations and bringing world-class products and services to market. He has served as the Founder and CEO of numerous technology organizations over the past 25 years with a focus on building strong innovative teams that can deliver exceptional technology solutions that make a difference to people and businesses. He has been both investor and founder and has a very keen understanding of what it takes to run a business at any stage of its lifecycle - efficiently and profitably.

OpusXenta are leaders in providing cemetery software solutions that are critical to the success of the cemetery's strategy while also assisting them in improving customers experience, reducing sales friction and driving revenue growth so that they can focus on their strategy and not the systems that underpin it.



**Jodie Hampshire,**  
Russell Investments

**Bronze Sponsor**  
**Sponsor Update**

 **Russell Investments**

Jodie Hampshire is Managing Director, Australia for Russell Investments. Based in Sydney, Jodie has overall responsibility for Russell Investment's Australian business across Institutional and Advisor and Intermediaries Solutions.

Jodie has over 15 years' experience in advising Boards and sub-committees, from listed companies to superannuation funds and charities. Jodie has held executive leadership roles in global asset management firms for over 10 years and has run her own business.

Jodie is a Director of the Australian Military Bank and Chair of the Risk Committee. Jodie is long-time supporter of For-Purpose organizations and currently provides pro bono investment input to Down Syndrome NSW. In 2017 she co-wrote and published her first book, The Real Life Guide for Adoptive Families ([www.lionheartfamilies.com](http://www.lionheartfamilies.com)).



**Hidde Verberne,**  
OrthoMetals

**Bronze Sponsor**  
**Sponsor Update**

 **OrthoMetals.**

After a study in Logistics and Economics and a 10 year career as a Managing Director of a mid size transportation company and logistics provider, Hidde joined OrthoMetals in 2012, in 2016 Ruud Verberne retired officially from OrthoMetals and from that moment Hidde Verberne and Jan Willem Gabriels are both Director of OrthoMetals. They are proudly continuing the company their fathers started.



**Mr Wang Jisheng,**  
Fu Shou Yuan

**International Group**  
**Bronze Sponsor**  
**Sponsor Update**



福壽園國際集團  
FU SHOU YUAN INTERNATIONAL GROUP

A long term and loyal ACCA supporter and a regular attendee at the Annual ACCA Conference, Mr. Wang Jisheng is the General Manager and Executive Director of Fu Shou Yuan International Group Limited. Mr. Wang is responsible for the overall management and business operation and strategic planning and business development of the Group. Mr. Wang has been the managing director of Shanghai FSY Industry Development since 1996.

# CONFERENCE REGISTRATION AND HIGHLIGHTS

7 - 10 October 2018

**EARLY BIRD ENDS  
17 SEPTEMBER 2018**



## Registration

**Sunday 7th and Monday 8th October**

Register your attendance at the Conference by collecting your Delegate Lanyard and Delegate Satchel from the Registration Desk located in the Pre Function Space, Ground Floor, on Sunday between 2:00pm - 5:00pm or early Monday morning between 7:30am - 8:30am.

## Trade Show & Exhibition

*Taking place during all meal breaks on  
**Monday 8th and Tuesday 9th October***

In 2018 we are bringing you a fantastic Trade Show & Exhibition. A range of quality suppliers will be on hand to demonstrate their innovative products and specialised services to you. Experts from a wide range of suppliers will be available to discuss and demonstrate across these two days. Not to be missed!



**ACCA Conference Dinner**  
sponsored by Platinum Corporate  
Sponsor **ARROW BRONZE**

**Monday 8th October - 7:00pm - 10:00pm**  
Pre-Dinner Drinks 6:30pm  
(Dress: The Great Gatsby)

The ACCA Conference Dinner will take place at the highly praised Brisbane City Hall. This is a stunning, heritage venue located in the heart of the city and will provide the perfect backdrop for a social evening where delegates will enjoy networking, good company and gourmet dinner. Since its opening in 1930, Brisbane City Hall has been a symbol of civic pride and over the years it has become one of Brisbane's greatest icons and the home of elegance and grandeur. In that tradition, join us in your Great Gatsby attire for a fun-filled evening. Return bus transport included.



**Women in Cemeteries Networking Breakfast:  
Celebrating the Contribution of  
Women in Cemeteries**

**Heathrow Room**

**Tuesday 9th October - 7:30am - 9:00am**

This session is designed for women who work in the cemeteries, crematoria and funeral sector. This is a magnificent opportunity to network with peers in a relaxed setting. The Guest Speaker for this session is Dr Kirstin Ferguson, named by the Australian Financial Review as one of "Australia's 100 Women of Influence" and Kirstin will ensure this will be a stimulating start to the day's activities... and of course a delicious breakfast will be served. Bringing women in the industry together - will you be joining us?

**Registration for this session a must**

*- places will be limited.*

(See Registration Form at the rear of this document)

## ACCA Networking Function

**Sky Lounge Rooftop Venue, ibis Brisbane Airport**

**Tuesday 9th October - 6:30pm - 9:30pm**  
(Dress: Smart Casual)

Join ACCA conference delegates, sponsors and exhibitors for an informal evening of networking in this premium venue, conveniently located on-site. This function is another great opportunity for you to make new contacts or re-acquaint with existing ones. Canapes and drinks will be provided, along with a great atmosphere and good company - just bring yourself!

## ACCA Cemetery & Crematorium Tour

**Wednesday 10th October**  
(Dress: For being outdoors)

This is your opportunity to view some of Brisbane's unique cemeteries, crematoria, and memorial gardens each with their own specific attractions, challenges and opportunities. Mount Gravatt Cemetery and Crematorium, Centenary Memorial Gardens, and the historic Toowong Cemetery will be featured. This is a day for exploration and discussion, providing delegates the opportunity to apply the learned outcomes of future planning, disruption, and community engagement from the first two days of the conference. Return bus transport included.





## About the Conference Venue

The Brisbane Airport Conference Centre has quality amenities such as state of the art conference spaces and exciting after hours options available within the adjoining hotels including a formal restaurant, bistro and pool area as well as the Sky Lounge. From its unique vantage point overlooking the airport precinct, the Brisbane Airport Conference Centre provides ease of access to some of the city's hottest shopping, dining and entertainment destinations.



### Brisbane Airport Conference Centre

2 Dryandra Road,  
Brisbane Airport QLD 4008 Australia  
P: +61 7 3188 7373  
F: +61 7 3188 7374



Queen Street Mall, Brisbane - Brisbane City Council, flickr

## Brisbane Weather

Sun seekers flock to Brisbane. The Queensland capital enjoys a subtropical climate, defined by warm weather most of the year. During October, the spring climate has average temperatures between 15 - 25°C (59 - 77°F). Warm, sunny days are tempered by cool sea breezes. On average February is the most humid and September is the least humid.

# GENERAL INFORMATION

## Annual ACCA Conference 2018

## Sponsorship and Trade Exhibition

Opportunities are still available for sponsorship and the trade exhibition. Please contact the ACCA Secretariat on **(03) 9863 6914** to discuss. *Don't miss out on this opportunity to be involved with the 2018 Annual ACCA Conference!*

## Not a Member of ACCA?

What are you waiting for? Join NOW. In addition to fantastic member features and benefits of membership, you will also be entitled to "Member Prices" to attend the Conference. Contact ACCA today or visit our website.

[www.accaweb.com.au](http://www.accaweb.com.au)

## Full Conference Registration Includes

- Attendance at all conference sessions
- Daytime catering as specified in program
- ACCA Conference Dinner on Monday (Sponsored by Platinum Sponsor ARROW BRONZE)
- ACCA Networking Function on Tuesday
- ACCA Cemetery & Crematorium Tour on Wednesday
- Conference Satchel, Handbook and Pocket Program
- Return transport for specified off-site events

## Social Registration Includes

- ACCA Conference Dinner on Monday (Sponsored by Platinum Sponsor ARROW BRONZE)
- ACCA Networking Function on Tuesday
- ACCA Cemetery & Crematorium Tour on Wednesday
- Return transport for specified off-site events

(NB: A Social Registration must accompany a Full Conference delegate)

## Name Badges

All delegates will be issued with a name badge upon registration. The badge is required for admission to conference sessions and social functions. People with partial registrations and/or attending selected social functions will also be issued with name badges relevant to their individual attendance.



# GENERAL INFORMATION

## Annual ACCA Conference 2018



### Satchel and Attendees List

A satchel with conference related information supplied by Sponsors and Exhibitors will be provided to Full Delegates upon registration. People with partial registrations and/or attending selected social functions will receive conference related information and a name badge only. A list of fellow conference attendees will be also be included in conference satchels. ACCA respects the privacy of its conference attendees and therefore some people have chosen not to be listed.

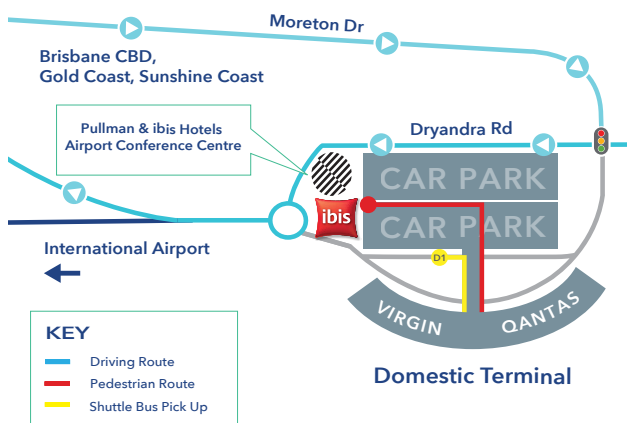
### Airport Shuttles

Skygate Shuttle is a complimentary service which operates from 6.30am to 6pm daily, every 20 minutes between the Domestic Terminal, International Terminal and the Skygate precinct. From the Domestic Terminal it is just a short walk to the Brisbane Airport Conference Centre.

### Access & Car Parking

Car Parking for delegates is available beneath the Brisbane Airport Conference Centre at a fee. The venue is adjoined by the 5-star Pullman Hotel Brisbane Airport and the ibis Hotel Brisbane Airport. (Charges apply).

[www.bneacc.com.au/venue/access-parking/](http://www.bneacc.com.au/venue/access-parking/)



### Liability / Insurance

The Australasian Cemeteries & Crematoria Association (ACCA) cannot accept any responsibility for any financial losses incurred by delegates and exhibitors in the event of industrial disruptions, natural disasters or airline issues. Nor can ACCA take responsibility for injury or damage to persons or property occurring during any aspects of the event. Personal insurance is the responsibility of the individual.

### Contact Details



AUSTRALASIAN  
CEMETERIES & CREMATORIA  
ASSOCIATION

### Australasian Cemeteries & Crematoria Association (ACCA)

Suite North 1, 215 Bell St Preston VIC 3072

Ph: 03 9863 6914

FAX: 03 9863 6901

Email: [admin@accaweb.com.au](mailto:admin@accaweb.com.au)

Web: [www.accaweb.com.au](http://www.accaweb.com.au)

### How to Register for the Annual ACCA Conference

ACCA is ready to process your registration and welcome you to Brisbane in October 2018. Please refer to the Delegate Registration Form located at the end of this document and return the completed form to ACCA by email, fax or post (details listed above).





ibis & Pullman Hotels, Brisbane Airport

### How to Book Accommodation:

**Online:** Simply visit this link to make your reservation  
<https://conferencentl.eventsair.com/acca-2018-accommodation/2018>

**Phone:** Call this number to speak to the friendly staff at Conference National on **1300 79 20 30**  
 (9:00am - 5:30pm Mon - Fri AEST)

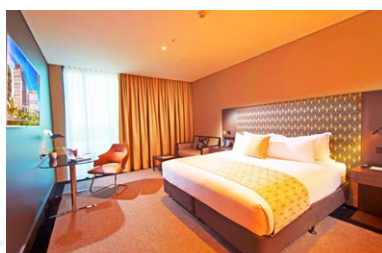
**Email:** If you require any accommodation assistance please contact Conference National at:  
[registrations@conferencenational.com.au](mailto:registrations@conferencenational.com.au)

### Accommodation Options

The Brisbane Airport Conference Centre is a bright modern conference venue, however it does not offer any accommodation on-site.

ACCA has identified the following two nearby hotels that adjoin to the Brisbane Airport Conference Centre that will offer delegates two unique accommodation choices.

#### 1. Pullman Brisbane Airport



**Address:**  
 2B Dryandra Rd  
 Brisbane, QLD  
 Australia 4008  
**Phone:**  
 +61 (7) 3188-7300

King Size Room  
 Pullman  
 Brisbane Airport

**Rate:** \$229.00 per night

This is based on a Superior Room with either 1 king bed or 2 double beds.

Buffet breakfast is available for \$39.00 per person, or \$29.00 if pre-booked

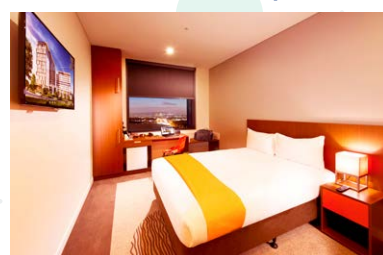
## ACCOMMODATION

### Pullman & ibis Brisbane Airport Hotels

#### Superior Room

The elegantly appointed Superior Room offers guests a warm and inviting space, perfect for the business or leisure traveller. Available as a Superior King or Superior Twin, the 32 sqm space is luxurious in all aspects. An innovative Pullman featherbed features alongside a 50" LCD TV, mini Nespresso machine, deluxe mini bar, lounge, desk, in-room safe and spacious marble bathroom.

#### 2. ibis Brisbane Airport Hotel



**Address:**  
 2 Dryandra Road  
 Brisbane, QLD  
 Australia 4008

**Phone:**  
 +61 (7) 3139-8100

Queen Size Room  
 ibis Brisbane Airport

**Rate:** \$149.00 per night

Buffet breakfast is available for \$19.50 per person, or \$16.50 if pre-booked

#### Standard Queen

When it comes to hotel rooms, this one ticks all the boxes. There is a bright and light interior, and all the modern conveniences are included. There's a plush Queen Bed for an enjoyable night's sleep, well proportioned work area with large window, a bathroom with all the essentials plus Smart TV, Wi-Fi, tea and coffee making facilities and individual climate control. If you happen to need a bit more space for the family or friends, connecting rooms are available.

#### For Your Reference

Luggage can be stored at reception of either hotel, or in the Conference Centre at no charge.

#### Check in/out times applicable for both hotels

**Check-in Time:** 2:00pm (not guaranteed)

**Check-out Time:** 11:00am

Guaranteed early Check-in or late Check-out will incur a fee of \$100.00 and is subject to availability.

#### Hotel Accommodation Terms & Conditions

Each hotel has their own applicable terms and conditions, made available at the time of booking. Please refer to the hotel for any queries.

# DELEGATE REGISTRATION FORM

Australasian Cemeteries & Crematoria Association - 31st Annual Conference

Brisbane Airport Conference Centre, Queensland, Australia. 7th - 10th October 2018

• Register by completing and returning this form



Registrations will not be processed without full payment. Visit [www.accaweb.com.au](http://www.accaweb.com.au) for further information. All registration prices include GST and are in Australian Dollars (AUD). For currencies other than AUD, please add \$20 "International Transaction Fee." Early Bird Fee only applies to registrations received by 17 September 2018.

**Cancellation Policy:** Registration cancellations received in writing by the Conference Secretariat (admin@accaweb.com.au or posted to ACCA: Suite North 1, 215 Bell St, Preston VIC 3072.) **prior to 17 September 2018 will incur a \$250 cancellation fee.** Thereafter, no refunds will apply, however, substitute delegates are allowed.

**Privacy Note:** In registering for this conference, relevant details will be incorporated into a delegate list for the benefit of all delegates (name, organisation, email and state) and may be made available to parties directly related to the conference including Australasian Cemeteries and Crematoria Association, venue and accommodation providers (for the purpose of room bookings and conference options) and sponsors/exhibitors. Should you not wish for your details to be passed on for the above purposes, please tick the following box

☐

## Contact Person

(Please Tick) ☐ This person is attending the conference

☐ This person is not attending the conference

Please Print Clearly

☐ Tick - If you would like all emails, invoices and correspondence addressed to the **Contact Person only**  
OR

☐ Tick - If you would like all emails, invoices and correspondence addressed to each **Registered Delegate only**

First Name: ..... Surname: .....

Organisation: ..... ACCA Member Y / N

Contact Phone No: .....

Address (for invoicing): .....

Suburb: .....

Postcode: ..... Country: .....

Email: .....

Special Dietary Requirements: .....

## Delegate Details

One delegate registration per form. For additional delegates, please copy this form

First Name: ..... Surname: .....

Organisation: ..... ACCA Member Y / N

Contact Phone No: .....

Address (for invoicing): .....

Suburb: .....

Postcode: ..... Country: .....

Email: .....

Special Dietary Requirements: .....






Early Bird ends Friday 17 September 2018

7 - 10 October 2018		Brisbane Airport Conference Centre	
All prices are quoted in Australian Dollars		ACCA Members	Non ACCA Members
Registration Type		Early Bird Fee: on or before 17 September (members only)	Early Bird Fee: after 17 September
<b>Dinners, Cemetery &amp; Crematoria Tour</b>			
<b>Full Conference -</b> Includes All Sessions Over 3 Days, All Social Events, Dinners, Cemetery & Crematoria Tour (NB: ACCA Member Delegate must be a current financial member of ACCA) <b>Are You Attending: Please Indicate with a Tick</b> TUE Women In Cemeteries Networking Breakfast: <input type="checkbox"/> YES <input type="checkbox"/> NO WED Cemetery & Crematoria Tour with Bus Transportation: <input type="checkbox"/> YES <input type="checkbox"/> NO		<input type="checkbox"/> \$895	<input type="checkbox"/> \$1,195 <input type="checkbox"/> \$1,295
<b>Social Registration -</b> Includes All Social Events, Dinners, Cemetery & Crematoria Tour (NB: Does Not Include Business Sessions on Monday and Tuesday or Women in Cemeteries Networking Breakfast) <b>Are You Attending: Please Indicate with a Tick</b> WED Cemetery & Crematoria Tour with Bus Transportation: <input type="checkbox"/> YES <input type="checkbox"/> NO			<input type="checkbox"/> \$495
<b>Single Day -</b> (No Social Events/Dinners) <input type="checkbox"/> Mon <input type="checkbox"/> Tues <input type="checkbox"/> Wed - Cemetery & Crematoria Tour <b>Are You Attending: Please Indicate with a Tick</b> TUE Women In Cemeteries Networking Breakfast: <input type="checkbox"/> YES <input type="checkbox"/> NO WED Cemetery & Crematoria Tour with Bus Transportation: <input type="checkbox"/> YES <input type="checkbox"/> NO			<input type="checkbox"/> \$425 per day
<b>Extras - A Great Option for a Friend or Partner to Accompany You to a Single Event</b>			
<b>ACCA Conference Dinner (Monday)</b> Sponsored by Arrow Bronze		<input type="checkbox"/> \$170	<input type="checkbox"/> \$195 <input type="checkbox"/> \$195
<b>ACCA Networking Function (Tuesday)</b>		<input type="checkbox"/> \$75	<input type="checkbox"/> \$90 <input type="checkbox"/> \$110

Full Conference: Chinese Delegate	
- Includes All Sessions Over 3 Days, All Social Events, Dinners, Dinners, Cemetery & Crematoria Tour	<input type="checkbox"/> \$1,250

**TO BOOK YOUR ACCOMMODATION VISIT:**  
<https://conferencentl.eventsair.com/acca-2018-accommodation/2018>

Payment Method	
Total Amount Payable for this Registration \$	Have You Attended an ACCA Conference in the Past? NO / YES
Please Tick to Indicate Payment Method Below <input checked="" type="checkbox"/>	
<input type="checkbox"/> <b>Cheque</b> Payable to Australasian Cemeteries & Crematoria Association [written in full] and Post with Completed Registration Form/s	<input type="checkbox"/> <b>Please Send Invoice</b>
<input type="checkbox"/> <b>Direct Deposit</b> BSB: 083 144 Account Number: 87119 4023 Account Name: Australasian Cemeteries & Crematoria Association Swift: NATAAU3303M <b>***Please Enter Your Name with the Electronic Payment as a Reference</b> <b>- Payments Without Names May Remain Unidentified***</b>	

<input type="checkbox"/> <b>VISA</b> <input type="checkbox"/> 	Name of Cardholder: .....
Card No: _ _ _ _ _	Expiry Date: _ _ / _ _
Signature: ..... Date: / / 2018	

*See you in Brisbane!*

Please return to ACCA via Email or Post

Suite North 1, 215 Bell St,  
 Preston VIC Australia 3072  
 Ph: 03 9863 6914 FAX: 03 9863 6901  
 Email: admin@accaweb.com.au



# CORPORATE SPONSORS 2018

## Annual ACCA Conference 2018



ACCA would like to sincerely thank the following Corporate Sponsors of 2018, for their continued commitment to our association, our values, and to what we strive to achieve for all of our members.

### Platinum Sponsor

#### Arrow Bronze

p: 03 9794 2922  
e: enquiries@arrowbronze.com.au  
w: arrowbronze.com.au



Arrow Bronze is the oldest, largest and most innovative supplier of bronze plaques, letters, insignia, statuary and memorial accessories to the Australian Industry. With advanced service initiatives, we can best help you serve families that are demanding more in personalisation and service.

### Silver Sponsors

#### Facultative Technologies

p: 44 113 276 8893  
e: janet.woodward@facultative-technologies.co.uk  
w: facultative-technologies.com



An international market leader in the design, construction and maintenance of cremation equipment. Our products meet the most stringent environmental legislation and we offer cremation solutions worldwide (including Australasia).

#### Phoenix Foundry

p: 02 6738 2292  
e: joe@phoenixfoundry.com.au  
w: phoenixfoundry.com.au



Phoenix offers an extensive range of quality handcrafted bronze memorials and we are widely recognised for our superior customer service. When quality and service matter, call Phoenix.

### Bronze Sponsors

#### Everlon

p: (02) 9646 3886  
e: info@everlonbronze.com.au  
w: everlonbronze.com.au



Everlon provides fresh and modern designs and memorial options for plaques, statues, sculptures and public artwork. Our master sculptors are able to hand craft life-sized bronze statues and busts and our experienced design team are able to assist you for small custom orders through to large scale projects.

#### Fu Shou Yuan International Group

e: fsy@shfsy.com  
w: fsygroup.com



福壽園國際集團  
FU SHOU YUAN INTERNATIONAL GROUP

Fu Shou Yuan Group is the largest provider of death care / burial and funeral services of the Chinese funeral services. Meanwhile, it is also a life place bearing memories and emotions, a cultural enterprise inheriting the traditional values, and a social citizen full of sense of responsibility.

#### OpusXenta

p: 1300 994 853  
e: info@opusxenta.com  
w: opusxenta.com

OpusXenta™

OpusXenta - a new horizon in cemetery and crematorium management software. No matter whether you are a large or small cemetery OpusXenta has a solution that can fit your size and budget.

#### Orthometals

p: +31 6 1030 7740  
e: hidde@orthometals.nl  
w: orthometals.com



OrthoMetals is a family company based in The Netherlands and we have perfected the concept of recycling metals remaining after cremation. We have been doing this for almost twenty years and are active in many countries including Australia.

#### Russell Investments

p: 02 9229 5111  
e: jhampshire@russellinvestments.com  
w: russellinvestments.com/au



As a global asset manager our team of experts will work with you to deliver an investment portfolio to achieve your real goals.





Principal Conference Sponsor